

Patient Information



How do I provide feedback?

You have been asked to provide feedback and have an opportunity to read some guidance on completing the survey. You can then provide feedback in two ways;

1. Complete a **paper feedback** survey and follow the instructions set by the person facilitating the process
2. Provide feedback **online** using the unique code at the top of the form.



Further Information

Orbit360 compiles patient feedback into a report that the doctor will use to meet the requirements of revalidation.

The system was developed by the Revalidation Support Unit (RSU) & Digital team within Health Education and Improvement Wales (HEIW).



BE HONEST - your feedback is useful if it is honest. Tell your doctor what they do well and what you would like them to do differently.

GIVE EXAMPLES - make specific free text comments. Remember this is feedback for the doctor and the appointment

Further information can be found at: orbit360faq.heiw.wales/faqs/patient



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