

Patient Information

Providing Feedback

You may be asked to provide feedback on your doctor following an appointment with them.

It is not mandatory but we would encourage you to take part.

How do I provide feedback?

You have been asked to provide feedback and have an opportunity to read some guidance on completing the survey. You can then provide feedback in two ways;

1. Complete a **paper feedback** survey and follow the instructions set by the person facilitating the process
2. Provide feedback **online** using the unique code at the top of the form.



Further Information

Orbit360 compiles patient feedback into a report that the doctor will use to meet the requirements of revalidation.

The system was developed by the Revalidation Support Unit (RSU) & Digital team within Health Education and Improvement Wales (HEIW).



BE HONEST - your feedback is useful if it is honest. Tell your doctor what they do well and what you would like them to do differently.

GIVE EXAMPLES - make specific free text comments. Remember this is feedback for the doctor and the appointment

Further information can be found at: orbit360faq.heiw.wales/faqs/patient