

## **Providing feedback** to your doctor

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You may be asked to provide feedback on your doctor following an appointment with them.

It is not mandatory but we would encourage you DIAOIT to take part.

## Is the process anonymous?

Yes, please ensure you do not enter any personal information when completing the feedback. The responses are collated into a report by Orbit360 for the doctor to reflect

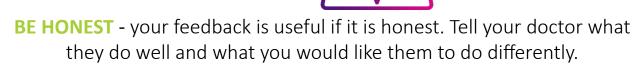
How do I provide feedback?

You have been asked to provide feedback and have an opportunity to read some guidance on completing the survey. You can then provide feedback in two ways;

- 1. Complete a paper feedback survey and follow the instructions set by the person facilitating the process
- 2. Provide feedback online using the unique code at the top of the form.

Orbit360 compile feedback feedback into a report that the doctor will use to meet the requirements of revalidation.

> The system was developed by the Revalidation Support Unit (RSU) & Digital team within Health Education and Improveent Wales (HEIW).



**GIVE EXAMPLES** - make specific free text comments. Remember this is feedback for the doctor and the appointment

Further information can be found at: orbit360faq.heiw.wales/faqs/patient



