

Your report

Once your SMC reviews your report you can **download** this from your Orbit360 account



Contact us

heiw.orbit360@wales.nhs.uk

Alternatively you can view **Frequently Asked Questions**
orbit360faq.heiw.wales



About Orbit360

Orbit360 is dedicated end-to-end patient and colleague feedback system.

[Register now.](#)



When?

You can undertake your feedback at any point during your revalidation cycle, but remember you need to **leave sufficient time to discuss your 360 at one of your appraisals.**

Patient forms

You need to **download forms from Orbit360.**

Return via post to:
Orbit360, Ty Dysgu, Cefn Coed,
Nantgarw, CF15 7QQ
or scan via email to:
heiw.orbit360@wales.nhs.uk



orbit360.heiw.wales

orbit360™

Supporting Medical Colleague (SMC)

Your SMC should be a **medical colleague** and not a relative. Your SMC can also provide feedback as a colleague.



Colleagues

You should ensure your colleague list is representative of **your whole practice.** You need to enter a minimum of **15** for your SMC to review.



Timeframe

You have **12 weeks** to complete your feedback, but this can be extended if you need longer.



Responses Required

15 colleagues
20 patients



Last updated 17/12/2025



GIG
CYMRU
NHS
WALES

Addysg a Gwella Iechyd
Cymru (AaGIC)
Health Education and
Improvement Wales (HEIW)