

Orbit360 – Further Information (English)

- 0.01 Orbit360 [logo]
- 0.01 Your patient and colleague feedback
- 0.10 About Orbit360
- 0.14 Orbit360 [logo]
- 0.14 Orbit360 is an end-to-end patient and colleague feedback system developed by the Revalidation Support Unit (RSU), Health Education and Improvement Wales (HEIW)
- 0.15 Patient Colleague [drops in, falls out]
- 0.22 When? [slides in left to right]
- 0.25 You can undertake your feedback at any point during your revalidation cycle
- 0.29 BUT, remember to complete this in plenty of time to discuss at one of your annual appraisals
- 0.36 Your Supporting Medical Colleague (SMC) [drops in]
- 0.37 Your SMC should be:
- 0.38 A **medical** colleague
- 0.40 Not a relative
- 0.41 Your SMC **can still provide feedback** as one of your 15 colleagues
- 0.45 Colleague Feedback [transcends in]
- 0.48 You should ensure your colleague list is representative of your
- 0.49 WHOLE PRACTICE [pulsating]
- 0.50 You need to enter a minimum of
- 0.51 15 COLLEAGUES [pulsating]
- 0.59 Timeframes [transcends in]
- 1.00 Once your survey is approved you will initially have
- 1.01 12 WEEKS [pulsating]
- 1.02 To complete your feedback
- 1.03 But, this can be extended further by your Designated Body if needed
- 1.07 Responses required [fades in]
- 1.08 15 colleagues [pulsating]
- 1.10 20 patients [slides in left to right]
- 1.18 Patient feedback [slides in left to right]
- 1.19 You'll **download** your forms from Orbit360 instantly
- 1.21 **Scan and return** to heiw.orbit360@wales.nhs.uk OR
- 1.23 **Post forms** to Orbit360, HEIW, Cefn Coed, Nantgarw, CF15 7QQ

- 1.39 Your report [expands in]
- 1.32 Once completed, you'll download your report from Orbit360 and you can then upload to MARS in preparation of your appraisal meeting
- 1.33 MARS Medical Appraisal Revalidation System [logo] [drops in and bounces]
- 1.39 Your Report [expands in]
- 1.41 You can find answers to most queries and a list of Frequently Asked Questions @ <https://orbit360faq.heiw.wales>
- 1.42 We are also available on heiw.orbit360@wales.nhs.uk [pulsating]
- 1.49 Common queries [flies in]
- 1.53 **Can I use my MARS login?** No – you will need to create a separate account in order to use Orbit360. Once you are registered and initiate your survey, Orbit360 will check your credentials against MARS and GMC Connect. All roles you undertake can appear under this single login
- 2.03 **What browsers are compatible with Orbit360?** We recommend you use up to date browsers and operating systems when using Orbit360, using the latest versions is more secure and provides better compatibility with key features on the site. The recommended/supported browsers are:
- 2.08 [Google chrome logo slides in left to right]
- 2.10 [Firefox logo slides in left to right]
- 2.12 [Safari logo slides in left to right]
- 2.14 [Microsoft Edge logo slides in left to right]
- 2.23 **Key information**
- 2.23 Each patient form has a unique code and should **NOT BE** photocopied or duplicated
- 2.27 Where possible, your process should be facilitated by a third party, a Local Survey Administrator (LSA)
- 2.30 You need to complete your self-assessment before your report can be generated
- 2.39 Orbit360 [logo] Health Education and Improvement Wales [logo] [fades in]
- 2.39 Thank you for watching
- 2.41 Produced by the Revalidation Support Unit
- 2.41 orbit360.heiw.wales / heiw.orbit360@wales.nhs.uk