

Orbit360 is a dedicated end-to-end patient and colleague feedback and colleague feedback system that integrates directly to the Medical Appraisal Revalidation System (MARS).

The system has been developed by the Revalidation Support Unit and Digital Team, as part of Health Education and Improvement Wales, to support all doctors with a prescribed connection to an NHS designated body in Wales

Providing feedback to your colleague

If you have been asked to provide feedback on your colleague, we would encourage you to take part. Your colleague would like feedback on what they are doing well and how they can improve - your views can make a difference.

I've been asked to provide feedback, what is this for?

Licensed doctors are required to seek formal feedback from both colleagues and patients at least once every 5 yeas, in order to gather the supporting information they require for revalidation. The can also be referred to as Multi-Source Feedback (MSF) or 360 feedback.

Formal feedback enables patient and colleague's views to be collated in a systematic way, which will aid the doctor to reflect on their personal skills. The feedback will be used by the doctor;

- As a learning and development tool, they may identify both strengths and areas which require improvement. This will help the doctor inform their professional development
- As one of several pieces of information that will inform a decision as to whether a doctor should be recommended for revalidation.

Further information can be found here.

Is this process anonymous?

The process is completely anonymous, you should ensure you do not enter any personal infomration when completing the form. Once the completed forms are returned to us the data will be kept securely and in line with our privacy policy, the data is collated and analysed into a report that the doctor can use to reflect upon.

The questionnaire will be focused on;



If you decide you do not wish to participate in the survey, you can anonymously decline the request. Please follow the instructions you have received to do this.

A full list of Frequently Asked Questions can be found here.



