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Rhoi adborth i'ch meddyg

Gwybodaeth am Gleifion

Efallai y gofynnir i chi roi adborth ar eich meddyg yn dilyn apwyntiad gyda nhw. Nid yw'n orfodol, ond byddem yn eich annog i gymryd rhan.

Sut ydw i'n darparu adborth?

Os gofynnwyd i chi roi adborth, cewch gyfle i ddarllen rhywfaint o arweiniad ar gwblhau'r arolwg. Yna, gallwch roi adborth mewn dwy ffordd;

- Gallwch gwblhau arolwg adborth papur a dilyn cyfarwyddiadau'r sawl sy'n hwyluso'r broses.
- Gallwch roi adborth ar-lein gan defnyddio'r cod unigryw ar frig y ffurflen.

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GIG CYMRU NHS WALES | Addysg a Gwella Iechyd Cymru (AaGIC) Health Education and Improvement Wales (HEIW)

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Cyngor ar gyfer llenwi adborth

BYDDWCH YN ONEST - mae eich adborth yn ddefnyddiol os yw'n onest. Dywedwch wrth eich meddyg beth maen nhw'n ei wneud yn dda a beth hoffech chi iddyn nhw ei wneud yn wahanol.

RHOWCH ENGHREIFFTIAU - gwnewch sylwadau penodol ar destun. Cofiwch mai adborth ar gyfer y meddyg hwn a'r apw

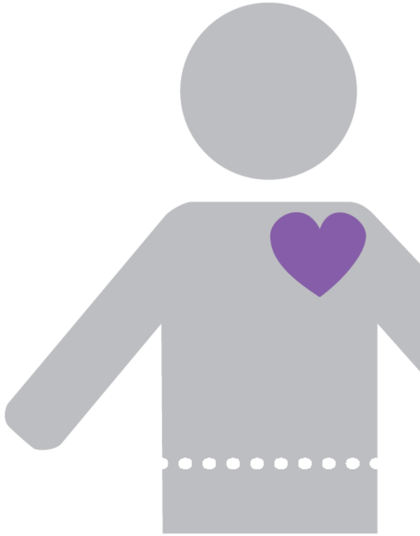
A yw'r broses yn ddienw?

Oes, sicrhewch nad ydych yn cofnodi unrhyw wybodaeth bersonol wrth gwblhau'r adborth. Mae'r ymatebion yn cael eu coladu mewn adroddiad gan Orbit360 i'r meddyg fyfyrio arno.

Orbit360 yn llunio adborth cleifion mewn adroddiad y bydd y meddyg yn ei ddefnyddio i fodloni gofynion ailddilysu.

Mae'r system wedi'i datblygu gan y tîm cymorth ail-ddilysu (RSU) fel rhan o dîm digidol Addysg a Gwella Iechyd Cymru (AaGIC/HEIW).

Ceir rhagor o wybodaeth am ail-ddilysu AcGIC yn https://orbit360faqs.heiw.wales/cy



Providing feedback to your doctor

Patient Information

You may be asked to provide feedback on your doctor following an appointment with them.
It is not mandatory but we would encourage you to take part.

How do I provide feedback?

You have been asked to provide feedback, you will have an opportunity to read some guidance on completing the survey. You can then provide feedback in two ways;

- You can complete a paper feedback survey and follow the instructions of the person facilitating the process
- You can provide feedback online using the unique code at the top of the form.

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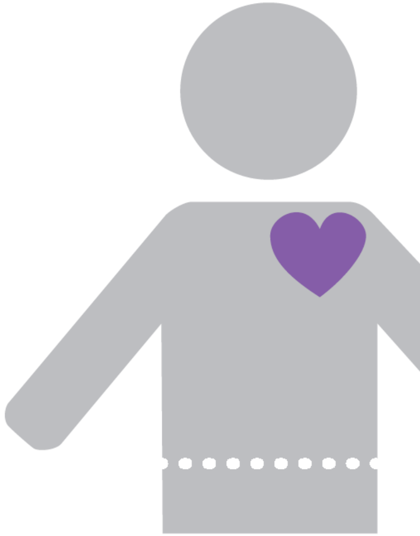
Is the process anonymous?

Yes, please ensure you do not enter any personal information when completing the feedback. The responses are collated into a report by Orbit360 for the doctor to reflect upon.

Tips for completing feedback

BE HONEST - your feedback is useful if it is honest. Tell your doctor what they do well and what you would like them to do differently.
GIVE EXAMPLES - make specific free text comments. Remember this is feedback for the doctor and the appointment

Orbit360 compiles patient feedback into a report that the doctor will use to meet the requirements of revalidation.

The system has been developed by the Revalidation Support Unit (RSU) & Digital Team within Health Education and Improvement Wales (HEIW).

Further information on revalidation & HEIW can be found at https://orbit360faq.heiw.wales